


Review on Performance


2017-18



Lands Department

 Services	Performance Pledges	Targets Achieved in 2017-18^{Note}
A. Response to enquiries	within 4 weeks	100% (100%)
B. Lease modifications and land exchanges (non-New Territories small house cases) <ul style="list-style-type: none"> (a) Reply to application (b) Provisional offer or rejection or indication of in-principle agreement (c) Issue of legal document (d) Completion of the processing of technical modification applications 	<ul style="list-style-type: none"> within 3 weeks within 22 weeks upon receipt of a valid application within 12 weeks from receipt of a binding acceptance of the final basic terms and premium offer within 12 weeks upon receipt of a valid application 	<ul style="list-style-type: none"> 98% (98%) 100% (96%) 100% (100%) 100% (100%)
C. Completion of the processing of applications for rebuilding of temporary domestic structures within existing dimensions	within 48 weeks	100% (100%)
D. Land acquisition <ul style="list-style-type: none"> (a) Agricultural land in the New Territories <ul style="list-style-type: none"> (1) non-statutory compensation offers (2) payment of compensation (b) Other cases <ul style="list-style-type: none"> (1) statutory compensation offers/ invitations to claim (2) payment of interest on statutory compensation (c) Payment of ex-gratia removal allowance 	<ul style="list-style-type: none"> within 4 weeks from date of Gazette Notice within 4 weeks following acceptance of proof of legal title within 3 weeks following land reversion within 4 weeks following execution of compensation agreement within 4 weeks following acceptance 	<ul style="list-style-type: none"> 100% (100%) 100% (100%) 100% (100%) 91% (100%) 100% (91%)

Note : For comparison, achievements for 2016-17 are shown in brackets ().

 Services	Performance Pledges	Targets Achieved in 2017-18 ^{Note}
E. Processing of New Territories small house applications (a) Waiting time for commencing the processing of new application (b) Number of applications processed	Not exceeding one year Not less than 2 300 applications per year	100% (100%) 2 328 applications (2 557 applications)
F. Issue of Certificates of Compliance or letters indicating reasons of non-compliance (non-New Territories small house cases)	within 10 weeks	100% (100%)
G. Approval of development plans Substantive reply to application which complies with relevant Departmental Practice Notes (a) General Building Plan (1) BC III cases (2) Non-BC III cases (b) Master Layout Plan (1) BC III cases (2) Non-BC III cases (c) Landscaping Plan	within 10 weeks within 8 weeks within 10 weeks within 8 weeks within 8 weeks	79%(98%) 52% (61%) 100%(100%) 42%(71%) 42% (62%)
H. Setting out of land boundaries	within 12 weeks	100% (100%)
I. Checking of plans submitted under Land Survey Ordinance	within 4 weeks	100%(100%)
J. Supply of digital maps	within 4 working days upon receipt of payment	100%(100%)
K. Provision of mapping, land boundary and geodetic information	within 1 working day	100%(100%)
L. Updating of large scale plans	within 12 weeks following project completion	100%(100%)

Note : For comparison, achievements for 2016-17 are shown in brackets ().

How You Can Contact Us

Website & E-mail Address

Website : <http://www.landsd.gov.hk>

E-mail Address : landsd@landsd.gov.hk

Headquarters Enquiries

Address : 21/F, North Point Government Offices, 333 Java Road, North Point, Hong Kong

Telephone No. : 2231 3294 Fax No. : 2536 0827

Lands Administration Office

Telephone No. : 2525 6694 Fax No. : 2868 4707

Survey and Mapping Office

Telephone No. : 2231 3187 Fax No. : 2521 8726

Legal Advisory and Conveyancing Office

Telephone No. : 2231 3740 Fax No. : 2845 1017

Vision and Missions

Vision

We strive to achieve excellence in land administration in Hong Kong for the greater benefit of the community.

Missions

- To keep pace with economic and market trends in a local and regional context.
- To continuously review policies and employ best practices to meet the changing needs of the community.
- To develop and sustain a culture of transparency and professionalism.
- To use up-to-date technology and optimise human resources to enhance productivity and efficiency.



Good land administration ensures optimum land use
Lands Department