

Review on Performance

2012-13

Lands Department

LDPM_0046
(05/2013)

Services	Performance Pledges	Targets Achieved in 2012-13^{Note}
Response to enquiries	within 4 weeks	100% (100%)
Lease modifications and land exchanges (non-New Territories small house cases)		
(a) Reply to application	within 3 weeks	98% (100%)
(b) Offer or rejection or indication of in-principle agreement upon receipt of a valid application	within 22 weeks	98% (100%)
(c) Issue of legal document from receipt of a binding acceptance of the final basic terms and premium offer	within 12 weeks	100% (100%)
(d) Completion of technical modifications	within 12 weeks	100% (100%)
Processing of applications for rebuilding of temporary domestic structures within existing dimensions	within 48 weeks	100% (100%)
Land acquisition		
(a) Agricultural land in the New Territories		
(1) compensation offer	within 4 weeks from date of Gazette Notice	100% (100%)
(2) payment of compensation following receipt of proof of legal title	within 4 weeks	99% (100%)
(b) Other cases		
(1) compensation offer/invitation to claim following land reversion	within 3 weeks	100% (100%)
(2) payment of interest on compensation following execution of compensation agreement	within 4 weeks	100% (100%)
(c) Payment of ex-gratia removal allowance following acceptance	within 4 weeks	100% (100%)

Note : For comparison, achievements for 2011-12 are shown in brackets ().

Services	Performance Pledges	Targets Achieved in 2012-13^{Note}
Processing of New Territories small house applications		
(a) Waiting time for commencing the processing of new application	Not exceeding one year	100% (100%)
(b) Number of applications processed	Not less than 2 300 applications per year	2 366 applications (2 520 applications)
Issue of Certificates of Compliance or letters indicating non-compliance reasons	within 10 weeks	97% (97%)
Approval of development plans		
Substantive reply to application which complies with relevant Departmental Practice Notes		
(a) General Building Plan		
(1) BC III cases	within 10 weeks	100% (100%)
(2) Non-BC III cases	within 8 weeks	84% (84%)
(b) Master Layout Plan		
(1) BC III cases	within 10 weeks	100% (100%)
(2) Non-BC III cases	within 8 weeks	83% (93%)
(c) Landscaping Plan	within 8 weeks	86% (86%)
Setting out of land boundaries following receipt of request	within 12 weeks	99% (94%)
Checking of plans submitted under Land Survey Ordinance	within 4 weeks	99% (100%)
Supply of digital maps upon receipt of payment	within 4 working days	100% (100%)
Provision of mapping, land boundary and geodetic information	within 1 working day	100% (100%)
Updating of large scale plans following project completion	within 12 weeks	100% (100%)

Note : For comparison, achievements for 2011-12 are shown in brackets ().

How You Can Contact Us

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Vision and Missions

Vision

We strive to achieve excellence in land administration in Hong Kong for the greater benefit of the community.

Missions

- To keep pace with economic and market trends in a local and regional context.
- To continuously review policies and employ best practices to meet the changing needs of the community.
- To develop and sustain a culture of transparency and professionalism.
- To use up-to-date technology and optimise human resources to enhance productivity and efficiency.

Good land administration ensures optimum land use
Lands Department